

**Rambler, Alexis**

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**From:** Mark Tucker <mark.tucker@mark1moving.com>  
**Sent:** Wednesday, July 14, 2021 4:56 PM  
**To:** Besley, Sharon  
**Cc:** Grube-Lybarker, Carri; Hall, Roger; Knowles, Alex; PSC\_Contact; Wessinger-Hill, JoAnne  
**Subject:** [External] Re: 2021-137-T, Application of Mark I to Amend Tariff (and Bill of Lading)  
**Attachments:** Local HHG Tariff Revised 05-19-2021-2.pdf; Sample BOL (2).pdf; Original BOL.pdf

Hello all,

I have made the changes in the wording on the tariff. The wording won't have any effect on the charges, only the explanation.

Please note on the hourly rates I noted that during the months listed as peak season as Monday-Sunday having a four hour minimum. I then stated that in the months listed as off season that there would be a three hour minimum on Monday-Thursday, and I left the wording regarding the four hour minimum year round on Friday-Sunday and on the listed holiday's.

I adjusted the wording on the safe charges.

There were no changes made anywhere else on the tariff.

Regarding the BOL; we very recently (in the last 2-3 months) made the change over to the BOL. The new BOL is more efficient and conformed to all the rules and regulations I had actually thought it was fine to use. I had actually sent the old style BOL to our software company so they could copy the layout as best as possible. This also allows us to list charges and be more organized regarding working up the charges.

The BOL we are currently using still states "9 months to file a claim", we've not made any changes in that regard at all. The only information that we would want to change on the back would be the time to file a claim.

Please let me know if you if this is acceptable.

Thank you,

Mark Tucker  
 Mark I Moving & Storage, Inc.  
 Agent for Wheaton Van Lines  
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On Wed, Jul 14, 2021 at 9:32 AM Besley, Sharon <[sharon.besley@psc.sc.gov](mailto:sharon.besley@psc.sc.gov)> wrote:

To All Parties:

Mr. Tucker:

We are in receipt of your email of July 12, 2021. We would appreciate if you would review the following points to resolve potential confusion to a customer:

1. In your April 21, 2021 Application to the Commission you state: "New Tariff: Three-hour minimum Monday-Thursday." However, in your Revised Tariff you state "October 2-April 30: Three hour minimum." You may wish to consider adding to the Revised Tariff that the three hour minimum is only for Monday-Thursday. By way of example, we have found the following statement may be more clear: "October 2-April 30 (Monday-Thursday): Three hour minimum."
2. In your application to the Commission you state: "Gun Safes Revised: 300 pounds and under no upcharge. 301 pounds and above \$150 . . . ." However, in your Revised Tariff you state: "If under 300 pounds, no extra charge, 301 and are \$150.00 plus the appropriate hourly rate." Perhaps there are missing words in your Revised Tariff?
3. In your application to the Commission you state you want to change the time a customer may make a claim from the current nine months to the proposed five days in your Bill of Lading. However, the Bill of Lading you sent to the Commission that you want to change is not the Bill of Lading approved by the Commission in Order No. 2016-749 in docket 2016-328-T. Perhaps the Office of Regulatory Staff has a different Bill of Lading on file?

We are awaiting the impact study of the Office of Regulatory Staff and appreciate your review of the above matters.

Yours sincerely,

Sharon Besley

**SHARON PLYLER BESLEY**

**STAFF ATTORNEY**

**PUBLIC SERVICE COMMISSION**

**STATE OF SOUTH CAROLINA**

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